

# EFFECTIVE PEOPLE MANAGEMENT

**COURSE CODE:** HRM 9000



## COURSE OVERVIEW

To empower your team, you must create a common vision of what you want to achieve, and then demonstrate how each person can contribute their part to achieve the overall vision. This course assists participants such as Line Managers' to improve their ability to manage teams successfully and boost productivity.

You will develop advanced interpersonal skills and strategies to bring out the best in people through innovative techniques and strategies.

## WHO SHOULD ENROL?

Executives, directors, senior management and team leaders from government departments and regulatory agencies, multinational donor agencies, central banks, commercial banks and private companies.

## COURSE STRUCTURE

Delegates will attend this 1 week course between 09:00 and 17:00 daily. London, UK

## BENEFITS OF ATTENDING

At the end of the course, you will be able to:

- ✓ Improve your ability to manage people
- ✓ Use communication and intervention techniques more purposefully
- ✓ Recruit, select, develop and promote the right people
- ✓ Operate performance management effectively
- ✓ Ensure new ideas are well received and strategies are executed efficiently
- ✓ Give people a compelling reason to do their best at all times and achieve the organisation's objectives

## COURSE OUTLINE

- Contemporary approaches to people management
- Leadership styles – with direct reports and peers
- Achieving a high performance workforce
- Recruitment, selection and promotions methods
- Learning and development for organisational success
- International trends in people management
- Exploring emotional intelligence
- Changing organisational culture
- Dealing with conflict
- Run more effective meetings
- Making performance management work in practice
- Career progression and succession planning
- Discipline and grievance procedures
- Alternative methods of conflict resolution